



Tell Us About Your Experience

	Strongly Agree	Agree	Disagree	Strongly Disagree
I was promptly greeted in a friendly manner	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
My Sales Associate understood my needs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
My Sales Associate was well-informed	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
My accompanying literature was clearly explained	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I would recommend my Sales Associate to a friend or relative	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The store was clean and merchandise was well-displayed	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I was pleased with the selection	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Scheduling of my installation met my expectations	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
My flooring was installed on my scheduled day and time	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
My installers were professional and friendly	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
My flooring was properly installed and the clean up was prompt and thorough	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I shopped at the following stores before choosing JP Flooring _____				

I found JP Flooring to be better than other flooring stores	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I would shop at JP Flooring again	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
We welcome any additional comments _____				

What Do You Value Most?

	Very Important	Important	Not Important
Selection	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Product Quality	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Brand Availability	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Price	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Payment Options	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Store Reputation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Store Location	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

How did you find out about JP Flooring?

Radio	<input type="radio"/>	Newspaper	<input type="radio"/>
Television	<input type="radio"/>	Referral	<input type="radio"/>
Phone Book	<input type="radio"/>	Website	<input type="radio"/>
Other	_____		

Optional Information

Name _____

Street _____

City _____

State _____ Zip _____

Phone _____

Email _____